

PAMELA CARROLL HESS

VICE PRESIDENT AND CHIEF MARKETING OFFICER

LEADERSHIP BIO

BACKGROUND



Pam has extensive healthcare experience in revenue cycle operations, revenue integrity, HIM operations, compliance, quality control, clinical documentation programs, and provider education.

Prior to joining MedASTUTE, Pam was a Managing Director at Himagine Solutions, Inc. where she was primarily responsible for the oversight and delivery of Himagine's Clinical Documentation Improvement (CDI) service line, including developing long-term partnerships with clients that lead to better coding unit economics applicable to managed coding and full departmental outsourcing.

Pam has also provided consulting services at Deloitte & Touché, LLC, Navigant Consulting, Inc., and Accretive Health (R1 RCM).

Pam is a leading authority on CDI who literally wrote the book on it: she published ***Clinical Documentation Improvement: Principles and Practice*** for AHIMA Press. Her next book, ***Clinical Documentation Improvement for Outpatient Care: Design and Implementation***, will be published by AHIMA Press in Spring 2018.

Pam earned a Master of Arts (M.A.) degree from Grand Canyon University. She also earned a Bachelor of Science in Health Information Management from the University of Louisiana at Lafayette. Pam is currently working on her Research Doctorate in Business Administration & Management at Grand Canyon University.

OUR SERVICES

Contact us today for an initial consultation or to learn more about our service offerings including:

- ✓ Project Risk Mitigation
- ✓ Independent Verification & Validation of 3rd Party Vendors
- ✓ Accelerated Software Adoption
- ✓ Advanced Analytics Assessments
- ✓ Provider Risk, Strategy & Operations Consulting
- ✓ Clinical Documentation Improvement

